

We are pleased to invite you to become part of **GibYellow Check A Trade**, a trusted trader platform designed to help Gibraltar residents and businesses connect with reliable, professional and reputable local tradespeople.

As Gibraltar's long-established online directory, GibYellow receives thousands of monthly visitors actively searching for trusted local services. GibYellow Check A Trade has been created to give quality trades businesses additional visibility, credibility and customer confidence through verified profiles, customer reviews and trusted trader branding.

What Is GibYellow Check A Trade?

GibYellow Check A Trade is a dedicated trusted trader section within GibYellow where customers can:

- Find trusted local tradespeople
- View completed work and project galleries
- Read customer reviews and ratings
- Compare local services
- Contact businesses directly

The platform is designed to promote professionalism, transparency and quality standards within Gibraltar's trades sector.

Benefits of Joining

As a participating business, you will receive:

- A featured business profile on GibYellow
- Use of GibYellow Check A Trade branding
- Customer review and rating functionality
- Photo galleries and direct enquiry options
- Increased online visibility and exposure

Participation Standards

Participating businesses are expected to operate professionally, communicate clearly with customers, maintain honest business practices and uphold the quality standards associated with the GibYellow Check A Trade platform.

Businesses may also be asked to provide examples of completed work, references and supporting documentation as part of the verification process.

Important Note

GibYellow Check A Trade is intended to promote trusted and reputable businesses. Participation may be reviewed periodically to help maintain platform standards and customer confidence.

We believe this initiative will help strengthen trust within Gibraltar's trades industry while providing genuine value to both businesses and customers.

If you would like to join or receive more information, please contact us at:

📧 hello@gibyellow.gi
📞 +350 200 41414
📲 WhatsApp: +350 56000362

We look forward to welcoming you to GibYellow Check A Trade.

Kind regards,

Michelle Tavares
Managing Director

GibYellow

TRUSTED TRADER PARTICIPATION AGREEMENT

This Agreement is entered into between:

GibYellow Check A Trade
Operated by Mediatel Ltd t/a GibYellow
("GibYellow")

and

Business Name: _____

Contact Name: _____

Business Address: _____

Telephone: _____

Email: _____

1. PURPOSE OF THE PROGRAMME

The purpose of GibYellow Check A Trade is to provide a platform that promotes trusted local businesses and helps customers identify reputable tradespeople operating in Gibraltar.

Participation in the programme is intended to encourage professionalism, transparency and customer confidence.

---

2. PARTICIPATION REQUIREMENTS

By joining GibYellow Check A Trade, the participating business agrees to:

- Operate professionally and ethically
- Provide honest and transparent quotations
- Carry out work with reasonable care and skill
- Communicate clearly with customers
- Respond to customer enquiries within a reasonable timeframe
- Maintain accurate business information on GibYellow
- Encourage genuine customer reviews only
- Avoid misleading advertising or false claims
- Comply with applicable Gibraltar laws and regulations
- Maintain any relevant licences or insurance relating to their business activities

---

3. CUSTOMER REVIEWS

The business acknowledges that:

• Customers may leave public reviews and ratings
• Reviews may relate to quality of work, reliability and communication
• GibYellow reserves the right to remove reviews considered abusive, false, defamatory or inappropriate
• GibYellow does not guarantee review scores, rankings or customer feedback outcomes

---

4. TRUSTED TRADER STATUS

Participation in GibYellow Check A Trade does not constitute a warranty, endorsement or guarantee by GibYellow regarding the business or its services.

GibYellow reserves the right to:

• Request updated documentation where appropriate
• Review participation periodically
• Suspend or remove businesses where serious complaints, misleading information or conduct concerns arise

Participation may also be reviewed annually to ensure continued alignment with platform standards.

---

5. BUSINESS INFORMATION & MEDIA

The participating business grants GibYellow permission to:

• Display supplied business information, logos and images
• Use supplied photographs and project images within listings and promotions
• Use publicly submitted reviews and supplied content in promotional material relating to the platform
• Promote the business through GibYellow digital channels and social media

The business confirms that any supplied material may legally be used for these purposes.

---

6. LIMITATION OF LIABILITY

GibYellow acts solely as a directory and promotional platform.

Participation in GibYellow Check A Trade does not guarantee workmanship or business performance, nor does GibYellow act as mediator in contractual disputes between businesses and customers.

Responsibility for services, quotations, workmanship, contracts and disputes remains entirely between the participating business and its customers.

---

7. AGREEMENT

By signing below, the participating business confirms that the information provided is accurate and agrees to the standards and conditions outlined above.

Signed for the Business

Name: _____

Position: _____

Signature: _____

Date: _____

Signed for GibYellow

Name: _____

Position: _____

Signature: _____

Date: _____

GIBYELLOW
CHECK A TRADE
TRUSTED LOCAL SEARCH FOR GIBRALTAR

BUSINESS ONBOARDING CHECKLIST

Please provide the following items to complete your GibYellow Check A Trade profile setup:

BUSINESS INFORMATION

☐ Business name
☐ Contact person
☐ Telephone number
☐ Mobile / WhatsApp number
☐ Email address
☐ Business address
☐ Website address (if applicable)
☐ Social media links

BUSINESS DOCUMENTS

☐ Copy of Business Licence / Registration
☐ Proof of Insurance (Public Liability if applicable)
☐ Trade certifications or qualifications (if applicable)
☐ VAT / Tax registration details (if applicable)

LISTING CONTENT

☐ Business description / About Us text
☐ Full list of services provided
☐ Areas covered
☐ Opening hours

BRANDING & MEDIA

☐ Company logo
☐ Minimum 5 photographs of completed work
☐ Team photograph (optional)
☐ Vehicle photograph (optional)

REVIEWS & REFERENCES

☐ Minimum 2 customer references or testimonials (recommended)
☐ Permission to request customer reviews through GibYellow

AGREEMENTS

☐ Signed GibYellow Check A Trade Participation Agreement
☐ Confirmation that all supplied information is accurate

Once received, your profile will be reviewed and prepared for publication on GibYellow Check A Trade.